

November 20, 2025

Dear Arizona stakeholders and community members,

Earlier this year, the Arizona Commission for the Deaf and the Hard of Hearing received an 82% increase in legislative funding to expand Support Service Provider (SSP) services for DeafBlind individuals and people with combined vision and hearing loss. We encourage you to continue requesting SSP services as needed. We are sincerely grateful for your participation in DeafBlind Day at the Capitol and for sharing your personal experiences with legislators. Your advocacy highlighted the essential need for expanded services and played a meaningful role in securing this increased funding.

We are pleased to announce that an additional vendor will be joining Arizona's SSP network. Many of you are familiar with Catholic Community Services (CCS), also known as the Valley Center for the Deaf (VCD), and Community Outreach Programs for the Deaf (COPD), which will continue providing SSP services. Vancro, founded in 2000, began offering SSP services in 2021 and collaborates closely with DeafBlind individuals, Hard of Hearing individuals, Deaf individuals, Deaf Plus individuals, and Deaf seniors. Vancro currently provides services in New Mexico, Vermont, and Nebraska, and plans to begin serving Arizona in early 2026. They are now actively recruiting Support Service Provider professionals to join their team. Information on how to request SSP services through Vancro will be shared soon.

In the meantime, please continue requesting services through CCS. If you have questions or concerns, feel free to contact us directly or email [info@acdhh.az.gov](mailto:info@acdhh.az.gov).

Sincerely,

Nikki Soukup  
Interim Executive Director

Carmen Green Smith  
Deputy Director

Rob Voreck  
Community Services Manager