



COMMISSION FOR THE DEAF AND THE HARD OF HEARING

AzTEDP is a free State of Arizona program that provides specialized equipment for Arizona residents who qualify as Hard of Hearing.

- Equipment catalog
- Application requirements and instructions
- Required forms
- Information on what happens next

AzTEDP
100 N. 15th Avenue, Ste. 104
Phoenix, AZ 85007
Phone: 602-542-3365
Toll free: 1-866-223-3412
Fax: 602-542-3488
aztedp@acdhh.az.gov

ACDHH/AzTEDP serves all Arizonans with any level of hearing or speech loss, which may include low vision.

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BeHear ACCESS (Model II)

Bluetooth smartphone amplifier for mobile calls, streamed audio, live conversations and looped venues.



The BeHear ACCESS II is a personal hearing device that looks and functions like a Bluetooth® stereo headset, but includes fully customizable hearing amplification and noise reduction. It has a built-in hearing assessment which is simple to self-administer through a free app and works with both iOS and Android smartphones. With the assessment results, the ACCESS II will automatically generate personalized hearing profiles to suit your hearing level and for a variety of hearing environments. Using a simple procedure, you can also fine tune these profiles in real time which will ensure an enhanced hearing experience.

The T-coils in BeHear ACCESS II can be activated wherever an induction loop system is installed. The wearer simply chooses either the T-Coil Exclusive mode or T-Coil Transparent mode. Typically, an induction loop may be found in places of worship, concert halls, theaters, universities, government offices, banks, ticket kiosks, post offices, airports, museums and more. Induction Loop Systems transmit wireless audio input via a magnetic field to telecoil (T-coil) receivers. These receivers may be found in hearing aids, and now, in BeHear ACCESS II headsets.



Features

- High quality components
- Large tactile control buttons on the headset
- Magnetized charging cradle
- Four, low-noise microphones
- Two built-in telecoil receivers which support use with hearing loops
- Long-life rechargeable battery lasting 13 hours in personal hearing mode
- 13 mm Hi-Fi speakers
- Powerful 120 MHz DSP



Bellman Maxi Pro Bluetooth Amplifier with Headphones



Maybe a cell phone accessory is the answer.

Bluetooth accessories are designed to make your life easier.

Bluetooth is a short-range wireless connection.

To consult about your hearing technology, you may contact AzTEDP.



Maxi Pro is a Bluetooth® personal amplifier with a built-in microphone. The Maxi Pro can pair to **your own** Bluetooth® enabled cellular phone. In addition, it can function as a face-to-face amplifier to help in situations such as the doctor's office, social situations, in the car and so on.

Features

- Bluetooth® enabled to pair with your smartphone
- Digital audio technology provides clear and natural sounding speech without distortion.
- Tone control
- Up to 60dB of amplification
- Includes the Bellman wired headphones with built-in omni-directional microphone
- Comfortable, ergonomic design uses soft-grip materials for low handling noise
- Works with all T-coil equipped hearing aids (neck loop required)

BeHear SMARTO: A simple & powerful personal amplifier with Bluetooth

- Hand-held or body-worn personal hearing amplifier
- Can be used “out-of-the-box”, or programmed based on hearing test
- Provides up to 70dB hearing boost
- Supplied with two types of wired headsets: “on ear” and “in ear”
- Use for live conversations, mobile calls, and streamed audio from a cell phone, TV, computer, or music player
- Includes built-in tinnitus sound therapy



Clarity XLC 3.4+ (includes Caller ID screen)

- 50+dB amplification of incoming sounds
- Four possible Tone settings
- Extra loud and clear speakerphone
- High contrast Caller ID screen with large font
- Talking Caller ID
- Illuminated talking dial pad with large buttons
- Extra loud 95 dB ringer with adjustable tones
- Expandable up to three extra handsets (sold separately)
- Super bright visual ringer with voicemail indicator
- 50 name/number phone book
- Dual power battery backup (batteries included)



Panasonic KX-TGM450s

Amplified cordless phone with digital answering machine

- Loud and clear with Volume Boost control for amplified caller voice volume up to 50 dB, plus six-level voice Tone settings and a loud base unit ringer.
- Understand more clearly with Slow Talk to slow the speed of speech in real-time and when checking voice messages.
- Big white backlit LCD, enlarged Memory Dial Buttons plus bright red LED visual ringers on base unit and handset enhance visibility and calling convenience.
- Hear calls from noisy places with Noise Reduction to suppress background noise interference for clearer, more comfortable conversation
- Includes Power Backup, Talking Caller ID, Talking Keypad, Phonebook, nine Speed-Dials, 250-number Call Block, and is expandable to six handsets (sold separately).



Panasonic KX-TGM430b

Link2Cell Bluetooth Amplified Cordless Phone with Digital Answering Machine KX-TGM 430b

- Loud and clear with Volume Boost control for amplified caller voice volume up to 40 dB, includes six voice Tone Settings and a loud base unit Ringer.
- Understand more clearly with Slow Talk to slow the speed of speech in real-time and when checking voice messages
- Big white backlit LCD, enlarged Memory Dial Buttons plus bright red LED visual ringers on base unit and handset enhance visibility and calling convenience
- Sync up to two cell or smartphones to make and take amplified cell calls and receive text alerts through Panasonic Link2Cell handsets, anywhere in the house
- Includes Power Backup, Talking Caller ID, Talking Keypad and Phonebook, nine Speed Dials, 250-number Call Block, and expandable to six handsets (sold separately).



Telephone devices for the Hard of Hearing

Clarity Alto Plus

- Up to 53dB amplification
- Boost override: when **on**, enables amplification for all users
- Loud 100dB adjustable ringer with visual indicator
- Speakerphone
- 4" backlit screen w/ large font
- Talking Caller ID
- Talking keypad with Clarity Voice Assist
- 3 one-touch memory buttons
- 2.5mm headset jack
- 3.5mm neck loop jack
- Dimensions: 10.4" x 8" x 4.4"



Geemarc Ampli550

- Up to 52dB amplification
- Volume control
- Tone control
- Hands-free amplified speakerphone up to 15dB+
- Extra loud ringer up to 95dB
- Visual strobe ringer indicator
- Backlit LCD display
- Large backlit talking keypad
- Six one-touch direct dials, two emergency buttons, one customer service
- Talking Caller ID
- Redial, flash, mute buttons
- Line and AC power (included)
- Wall mountable



Serene Innovations HD Amplified Telephone (HD-40P)

- Boosts amplification up to 26+dB
- High-definition sound and digital sound processing technology.
- Use with state-of-the-art speakerphone or hearing aid compatible handset.
- Nine convenient photo memory buttons for quick, one-touch dialing.
- Super-loud ringer and dual flashers for incoming call notification.
- Powered by the telephone line, no AC adapter required.



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Alerting Equipment for Incoming Calls

SquareGlow Home Kit

This device works with home amplified telephones, captioned telephones, TTY's, and Sorenson videophones.

This is not a Bluetooth device.



Included:

- One wireless doorbell
- One phone pager
- Two flashing receivers
- Two ten feet long charging cables and two power adapters

Features:

- 52 Ringtones
- Range of up to 600 feet
- Can add additional Transmitters or Receivers
- Multiple volume levels; up to 120 db
- The wireless flasher/receiver system works up to 600 feet
- Connect with flashers, doorbells and accessories
- Seven Customizable LED colors: white, green, red, yellow, blue, and aqua are used to identify where each signal comes from

Serene Innovations CentralAlert CA-360QK

This device works with home amplified telephones, captioned telephones, TTY's, and Sorenson videophones.

This is not a Bluetooth device.



- Included:**
- CA-360QK (Main unit includes clock with adjustable volume ringer and flasher, bed shaker and doorbell)
 - CA-PX (Personal wearable pager which operates up to 200 feet)
 - CA-RX (adjustable volume ringer and flasher)

- Features:**
- Lightweight, portable and wearable pager-type design
 - Receive alerts through strong, easily identifiable vibrations, selectable audio tones, and a bright flasher
 - Audible ringer, visual light and vibration
 - Optional sensor-transmitter accessories such as baby monitor, weather alerts, SOS panic-button, smoke/CO alarm, cell phone alerts, knock at the door, motion detector, personal receiver, remote receiver, lamp flasher, and more are sold separately at the Serene Innovations website.

Serene Innovations Central Alert CA-380 Wearable Notification System

This device works with home amplified telephones, captioned telephones, TTY's, and Sorenson videophones. Smartphones will activate the alerts when the Smartphone is set in the cradle, see below.

This is not a Bluetooth device.

- Included:**
- CA-CX (Main unit phone signaler which has adjustable audible ringer, visual light and vibration)
 - CA-PX (Wearable pager which operates up to 200 feet)
 - CA-DB (Doorbell to mount on home)
 - 9V bed shaker
- Features:**
- Lightweight, portable and wearable pager-type design.
 - Receive phone alerts through strong, identifiable vibrations, selectable audio tones, and a bright flasher.
 - Rechargeable batteries are for CA-PX only.
 - Optional sensor-transmitter accessories may be purchased separately at www.sereneinnovations.com. These options include baby monitor, weather alerts, SOS panic-button, smoke/ CO alarm, cell phone alerts, knock at the door, motion detector, personal receiver, remote receiver, lamp flasher, and more.



Bellman & Symfon Vibio Bluetooth Shaker

If you need a vibrating alert from your smartphone, the Bellman & Symfon Vibio **Bluetooth** Shaker is an alerting option.

Vibio's strong vibration makes sure you are connected to your Android or iOS phone via Bluetooth. It is controlled by a free, user-friendly app, which allows you to create customized alarms and select the vibration power. You can also choose your favorite sound and notifications from any calls and messages. Vibio's alarm clock feature has snooze capability through the app or pull strap and if your phone battery dies, the programmed alarms will still wake you. An ideal portable alerting device for the deaf, those with hearing loss and heavy sleepers.



Features:

- Wake up by strong vibration and sound
- Connects via Bluetooth to Android and iOS devices
- Set multiple alarms, choose alert settings through the free app
- Optional setting alerts you to phone calls and text messages
- Pull strap or use app to activate snooze
- Made of soft material with quilted pattern
- Last for weeks with rechargeable Li-Ion battery
- Up to 98 feet Bluetooth range
- Dimensions: 3.7" W x 1" H x 3.7" D

Application Requirements for Telecommunications Equipment:

1. Complete the application form:

Part A: 1) Complete the application, sign where it says “applicant signature”.

2) Write in your equipment model choice(s). Contact AzTEDP if needed.

Part B: May be completed by a designated representative who is acting on behalf of the applicant, such as (parent, legal guardian, P.O.A., helper, or friend).

Part C: Must be completed and signed by your professional.

2. Complete the Conditions of Acceptance form: Read, sign and date.

3. Proof of Arizona residency:

- Telephone bill proving applicant phone service, which may also prove AZ residency, if your address is documented.
- AZ Driver’s License / State of AZ identification card
- Letter from facility stating residency
- Anything of a formal nature to verify name/address
- If your Arizona Identification also has a gold star, it meets proof of US Citizenship, which is outlined in #5.



4. Proof of appropriate service for the telecommunications device you request:

Cellular users: Photocopy of bill proving cellular service, which may also prove Arizona residency, if address is documented.

Landline users: Photocopy of bill proving landline service, which may also prove Arizona residency, if address is documented.

Sorenson videophone users: Photo, screenshot or other documentation of your Sorenson videophone.

5. Complete the STATEMENT OF (U.S.) CITIZENSHIP AND ALIEN STATUS FOR STATE PUBLIC BENEFITS FORM. You must submit photocopied proof that you (current name) meet the requirements.

- Complete every blank on the citizenship form.
 - Check the box of which kind of photocopied documentation you are submitting for citizenship.
- Sign and date page two.
 - Provide a photocopy of the document(s) that you marked on page one of the Citizenship Form. If using your last name has changed, please provide a copy of the documentation (marriage certificate is common). Arizona Identification with Gold Star is also accepted as proof of U.S. Citizenship. Contact AzTEDP for assistance.



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AzTEDP Arizona Telecommunications
Equipment Distribution Program

AZTEDP application Mail all forms and photocopies to:
AzTEDP, 100 N. 15th Ave. Suite 104, Phoenix, AZ 85007
Ph: 602-542-3365 or toll free 1-866-223-3412
aztedp@acdhh.az.gov

APPLICANT - AzTEDP

www.ACDHH.org

Part A

Last Name First Middle Maiden Date of Birth: mm/dd/yyyy
Arizona

Address Apt. # City State Zip Code

Email: _____

Home phone # Cell phone/text #

Mailing Address (if different from above) City Zip Code

X _____ Note: Applicants younger than 18 must have a Parent or Legal Guardian complete
Applicant Signature Date and sign Part B. Adults who have a P.O.A. may choose to do the same.

Model choice: _____ Telephone alerting choice: _____

Parent / legal guardian / POA / helper / friend

Part B (if necessary)

Relationship: Parent Legal Guardian helper/friend

Last Name (print) First (please attach P.O.A. if applicable)

Address (print) Apt. # City State Zip Code

Email: _____

Best phone number

X Note: As established in the Conditions of Acceptance, Parent or Legal Guardian listed herein is

Signature on behalf of applicant (if necessary) responsible for all equipment provided under the terms of this agreement.

Certifying professional:

A professional must complete and sign this portion. Part C

I certify that the above named person has the disability marked below and a need for accessible phone. I attest to my qualification as a person authorized to certify need as defined by R9-26-203.

I am licensed to practice as a(n):

Doctor Audiologist

Physician Assistant

Dispensing Audiologist

Hearing Aid Dispenser

Nurse Practitioner

Speech-Language Pathologist

Rehabilitation Counselor (*must have CRC*)

within the State of Arizona, as evidenced by my professional license #: _____

Professional printed name: _____

Business address: _____

Telephone: _____ Email: _____

As an Arizona Professional, I certify that the above named Applicant (Part A) is:

Deaf

Hard of Hearing

DeafBlind

Speech-Impaired

therefore has a need for accessible telephone equipment to the best of my knowledge.

X _____ DATE: _____

Signature of a certifying professional is required

CONDITIONS OF ACCEPTANCE for the ARIZONA TELECOMMUNICATIONS EQUIPMENT DISTRIBUTION PROGRAM (AzTEDP)



Please READ and SIGN YOUR FULL NAME at the bottom of this form. This form is a contract between you and the Arizona Telecommunications Equipment Distribution Program (AzTEDP). By signing this form, you agree to the terms and conditions of the program. If you do not agree, you should not sign this form. If you have any questions, please contact the AzTEDP staff.

AZ residency: You must be a resident of the State of Arizona at the time you sign this form. You must be at least 18 years old at the time you sign this form. You must be a legal resident of Arizona for at least 90 days before you sign this form. You must be a resident of Arizona for at least 90 days before you sign this form.

Property: You must own the property where the equipment will be used. You must have the right to use the property for the purpose of the program. You must have the right to use the property for the purpose of the program.

Voucher: You must have a valid voucher from the program at the time you sign this form. You must have a valid voucher from the program at the time you sign this form.

Damage, repair, loss, and theft: You are responsible for the equipment while it is in your possession. You are responsible for the equipment while it is in your possession. You are responsible for the equipment while it is in your possession.

Travel or move out of state: You must notify the program if you plan to travel out of state or move out of state. You must notify the program if you plan to travel out of state or move out of state.

Change of address or phone: You must notify the program if you change your address or phone number. You must notify the program if you change your address or phone number.

Liability: You are responsible for the equipment while it is in your possession. You are responsible for the equipment while it is in your possession.

Used equipment: You must not use the equipment for any other purpose. You must not use the equipment for any other purpose.

Signature: _____

Signature: _____ Date: _____

Submit forms and supporting documentation to: AzTEDP 100 N. 15th Ave. Suite 104, Phoenix, AZ 85007

aztedp@acdhh.az.gov * 1-866-223-3412 * (602) 542-3365

Statement of United States Citizenship and Alien Status for State Public Benefits

The applicant must provide photocopied document(s) to prove United States of America Citizenship/identity.



(~ Print current name of applicant ~)

is in the United States legally. Citizenship or National status in the current name of the applicant must be proven. A legible copy of an approved document demonstrating United States Citizenship or Nationality of the applicant (with applicable name change documentation) must be submitted with application.

Please mark below which photocopied document you will be submitting.

1. Birth certificate showing birth in one of the 50 states, or its territories; Name change proof, if applicable, must be submitted.



2. United States Passport; current or expired is accepted;

3. Report of birth abroad of a United States Citizen (FS-240);

4. Certificate of Birth (FS-545) or Certification of Report of Birth (DS-1350);

5. Form N-561, Certificate of Citizenship;

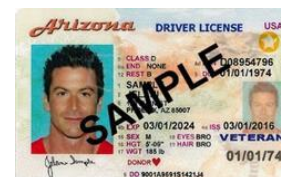
6. Form I-872, American Indian Card with statement identifying the bearer as a United States Citizen;

7. Religious record recorded in one of the 50 states; (Baptism – commonly used)



8. Evidence of civil service employment by the United States government before June 1, 1976;

9. Early school records, showing the date of admission to the school, the applicant's date and United States place of birth, United States nationality or a United States place of birth, and applicant's date of birth or age;



10. Adoption papers showing the applicant's name and place of birth in one of the 50 states;

11. Any other document that establishes a United States place of birth or otherwise indicates United States nationality (e.g. U.S. hospital record).

12. If your Arizona identification has a gold star embedded in the card, this document can double as both AZ ID and UNITED STATES CITIZENSHIP AND ALIEN STATUS FOR STATE PUBLIC BENEFITS. The star is used to show that the cardholder has provided added proof of identification to ensure the license or ID meets strict federal requirements.

A. Are you a born or naturalized citizen of the United States? Yes No

B. If "Yes", what city, state and country were you born in?

City _____ State _____ Country _____

Declaration:

I declare under penalty of perjury under the laws of the state of Arizona that the answers I have given are true and correct to the best of my knowledge.

Applicant signature required

Date

Please submit the four completed application forms and photocopied documentation showing legal presence in the USA and current AZ residency to:

AzTEDP
100 N. 15th Avenue, Suite 104
Phoenix, AZ 85007
Phoenix metro: 602-542-3365 Toll free: 1-866-223-3412
AzTEDP@acdhh.az.gov

Please allow 2-4 weeks for processing of complete applications.

If you do not complete the application and submit photocopied documentation as instructed, you will be contacted for follow up.



Once the completed forms and relevant photocopied documents are submitted to AzTEDP, what can I expect?

- **Yellow** voucher(s) and instructions will be mailed to you.
- You will sign the voucher(s) and mail to the vendor of your choice.
- The vendor will ship you the device(s).

If you do not complete the application and submit photocopied documentation as instructed, you will be contacted for follow up.

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